BRIGHTON DATA RECOVERY TERMS & CONDITIONS

Terms & Conditions

Easy Data Recovery Ltd (Company No. NI625698), trading as Brighton Data Recovery.
Guildford Data Recovery
Building 2
Ground Floor
Guildford Business Park
Guildford
GU2 8XH
brighton-datarecovery.co.uk · 01273 964902 · Mon–Fri 9am–5:30pm · ICO registration ZC173784
Effective 1 December 2020 · Last updated 9 October 2026

Acceptance of Terms

You confirm that you are entering into a legally binding agreement with Easy Data Recovery Ltd (company number NI625698), trading as Brighton Data Recovery, when you submit any storage device, media or equipment to Brighton Data Recovery; when you request a quote from Brighton Data Recovery; when you approve a quote from Brighton Data Recovery; or when you instruct Brighton Data Recovery to go ahead with data recovery services. In doing any of these, you also confirm that you have read, understood and agreed to be bound by these Terms and Conditions in full.

1 Definitions and Interpretation

1.1 “Company” means Easy Data Recovery Ltd (No. NI625698), which was incorporated in Northern Ireland and trades under the name Brighton Data Recovery; “we”, “us” and “our” mean the Company.

1.2 “Customer” is defined as the individual or legal entity who requests our Services; “you” and “your” mean the Customer.

1.3 “Device” means any type of storage media, electronics or equipment submitted to us for recovery purposes.

1.4 “Services” means all types of diagnostic, handling, data recovery, storage and return services that we provide.

2 Device Condition and Pre-Existing Damage

2.1 The Customer acknowledges that each Device has already been damaged, is unstable, or operates outside its manufacturer’s specifications at the time it is submitted to us.

2.2 We accept no liability for any damage that occurs due to pre-existing conditions, including but not limited to corrosion, oxidation, liquid ingress, fire or smoke exposure, electrical surge damage, physical trauma, component fatigue, previously attempted repairs or intervention by third parties.

2.3 If there is any deterioration or complete failure of a Device resulting from such conditions, then this will not be considered negligence or a breach by the Company.

3 Inherent Risks of Data Recovery

3.1 Data recovery involves various forms of invasive processes and, as such, carries inherent risks.

3.2 Recovering data could result in damage which cannot be reversed, or lead to the permanent loss of your data.

3.3 You expressly accept such risks associated with recovering data as a condition of our Services.

4 Limitation of Liability

4.1 To the fullest extent permitted by law, the Company excludes all liability for any loss of data, loss of profits, loss of business, loss of contracts, loss of anticipated savings, or consequential loss.

4.2 The Company’s total aggregate liability for all claims (whether they relate to one incident or multiple incidents) will be capped at the total fees paid for the Services.

4.3 No claim can be brought more than six (6) months after the completion of the Services.

4.4 Nothing in these Terms limits any liability for death or personal injury resulting from negligence or fraud.

5 Third-Party Couriers and Transit Risk

5.1 All Devices and data are transported entirely at the Customer’s own risk.

5.2 The Company accepts no liability for any loss, damage, delay or destruction caused by courier companies, postal services, customs authorities or any third parties.

5.3 By entering into an agreement with the Company, the Customer irrevocably waives any right to pursue the Company for transit-related losses.

6 Payment, Lien and Abandonment

6.1 Payment in full is required before any recovered data or Devices are released.

6.2 Until payment has been received, the Company retains a contractual lien over all Devices and data.

6.3 Any Devices or data which remain unpaid or uncollected after thirty (30) days may be securely disposed of or destroyed without further notice or liability.

7 Governing Law and Jurisdiction

7.1 These Terms will be governed by the law of Northern Ireland.

7.2 The courts of Northern Ireland will have exclusive jurisdiction.

END OF TERMS & CONDITIONS